#### SUPPORT PLAN FOR WORK OF VOLUNTEERS AT TREAK COMMUNITY CENTRE, CAMBODIA 2023-2024

This plan describes ways in which volunteers can help this project to develop their aims and goals and gives examples of ways in which volunteers have contributed in the past.

Comments are based on the work of volunteers during the period up to December 2022 and are derived from questionnaires completed by the projects and reports written by the volunteers. New aims and actions, if any, are shown in green and these have been identified from requests made by the projects or have arisen from the work done by volunteers. Any completed aims or actions are shown in blue.

#### AIMS **ACTIONS AND COMMENTS WORK DONE TOWARDS THESE GOALS** 1. To support the Volunteers could support the Cambodian teachers in the A volunteer has given some ideas for learning through Headteacher and staff in nursery class by providing in-class support as requested with play and has helped produce resources and teaching the **educational** work of lessons, games and playtime supervision, thereby helping to materials; future volunteers could continue to develop the school, volunteering ensure the children experience a wide range of activities, such this. online and/or in situ. This as singing and physical exercise, to help them learn through Volunteers have organised PE and games sessions to includes helping to develop play. Through working with the nursery class, volunteers with help encourage a healthy lifestyle and give the children the range of activities the relevant knowledge could help the teachers focus on enjoyable activities to do. offered to children and activities to help the children develop key skills such as gross helping to develop the and fine motor skills and sensory awareness. One volunteer helped out in English classes by taking skills and expertise of the small groups for conversation practice, and various Volunteers could support the Cambodian teachers in their teaching staff at Treak volunteers have pointed out the benefits for the teaching of English by providing in-class support as requested **Community Centre** children in hearing English spoken by a native English following the curriculum and lesson plans. In supporting the speaker. Cambodian teachers, volunteers can add to the range of songs, games etc used to support the acquisition of language, Another volunteer took small groups of children and and help to devise activities to help the children use used Jolly phonics to help them with their English, and conversational English. This can be done by in-country produced flashcards and pictures to support this volunteers and by e-volunteers logging in to any online method of teaching in the future. classes. Through in-class support in English lessons, volunteers can contribute to the language and skills development of the

- Cambodian teachers, for example by helping them with pronunciation and grammar. They could continue to help to expand the Cambodian teachers' awareness of possible teaching methods and strategies through working alongside them in the classroom and through joint lesson planning.
- Volunteers with appropriate skills could support the
   Cambodian teachers in the use of IT to support the learning of
   English. The school is keen to increase the usage of
   computers when learning English and volunteers could help
   by identifying online websites and other resources, running
   workshops to train teachers, and/or assisting the teachers to
   implement English lessons in the classroom using a computer.
   Teaching Internet safety could be an important addition here.
- A volunteer with skills in IT could help the teachers reintroduce Computers, both as a discrete subject on the timetable and as a means of doing research in the library.
- Volunteers could support the Cambodian teachers in the library by providing in-class support as requested with research, educational games, reading with children, listening to children read, helping them with correct pronunciation, and helping with handicrafts. Volunteers could listen to children read online.
- Volunteers could help to run art or drama classes or provide coaching in sport, thereby adding to the children's enjoyment and experience of ways of learning.

- One volunteer provided in-class support and helped to develop the IT curriculum; he also introduced students in the library to e-books and audiobooks.
- Some volunteers have done various art and craft
   activities which the children enjoyed one volunteer,
   with the help of a local teacher, helped the children to
   make puppets to re-enact a story from the library. A
   number of volunteers sent stories while the Centre's
   teaching went online during the pandemic.
- During 2020 some volunteers researched resources available online which provided a useful starting point for online classes during the early stages of the pandemic.
- Two volunteers ran yoga classes, linking this to English learning by basing the yoga activities around a story.
- One volunteer developed some basic lesson plans and resources for Geography lessons. Others planted seeds with the children and linked this both to Science lessons and to teaching on healthy living (hand-washing and nutrition). Another volunteer developed resources for teaching Geography and History topics (deserts and Ancient Egypt). A further volunteer used his expertise in Science and Engineering to produce electronic and practical resources for use in the evening classes. He also worked with a local teacher to produce a scale

- Volunteers could read stories or demonstrate craft activities on video, to be used by teachers at Treak Community Centre as part of their online teaching programme or in their classes at the Centre.
- Volunteers with appropriate expertise could help to expand the General Studies/PSHE curriculum, introducing activities to deliver traditional school subjects such as Science and Geography in a non-traditional, cross-curricular and interactive way, for example teaching Science through the use of the garden. A curriculum has been developed but teachers would welcome ideas on how to teach some of the topics.
- Volunteers could help to research available online resources linked to courses taught at TCC, liaising with the Principal or class teacher to make sure materials are relevant and at an appropriate level
- Volunteers with appropriate experience could run workshops for the staff on various aspects of teaching and learning, or of the curriculum. Many staff are still completing their own education and have had little formal teacher training.
- Volunteers with appropriate skills could hold regular online meetings with specified members of staff, working one-to-one with them to mentor them in various aspects of their work.
- If requested, volunteers with appropriate knowledge and experience could continue to help the head-teacher with curriculum development.

- model of the school, used to encourage interest in geography and mapping as well as in model-making.
- An e-volunteer with experience of running Science,
   Technology and Engineering clubs linked up with
   teachers and online classes at TCC to demonstrate
   various practical activities and simple Science
   experiments. He followed this up with an in-country
   placement where he provided further teacher training
   in Science teaching and started a Science club.
- A volunteer developed resources for the PSHE programme on the topics of personal hygiene and healthy living which are now available for all teachers to use.
- Several volunteers have been able to show inexperienced Cambodian teachers useful strategies for classroom management. One volunteer ran training session on teaching English through Jolly phonics and prepared training materials for various others aspects of teaching and learning.
- A recent long-term volunteer focused on training teachers to use phonics as a method of teaching children to read – she provided resources including songs and flashcards, ran staff training sessions and provided in-class training.
- One volunteer began to show teachers strategies for formative assessment of the pupils

	<ul> <li>A volunteer could help the Headteacher develop plans for a staff appraisal system</li> <li>If required, volunteers with appropriate skills could help build the capacity of the staff's administrative skills.</li> </ul>	<ul> <li>Another volunteer ran coaching sessions for the newly appointed head-teacher on time management and team management, at his request, and there is scope for future volunteers to provide ongoing professional development.</li> <li>An e-volunteer worked closely with the head-teacher and deputy head-teacher on whole school management issues and curriculum development, holding weekly meetings with him and exchanging relevant documentation.</li> <li>One volunteer has provided a lot of help and guidance in the development of a PSHE programme.</li> <li>One volunteer spent some time showing teachers how to organise, collate and catalogue teaching materials to make them more accessible. Another helped administrative staff develop systems for managing attendance and stationery supplies.</li> </ul>
2. To support the COO and team at Treak Creations (a new social <b>business</b> initiative to create employment for the Treak villagers and generate income for Treak Community Centre)	<ul> <li>Volunteers could help to develop the skills and expertise of staff working on the Treak Creations Initiative, which is initially focusing on sewing products</li> <li>Volunteers with appropriate skills could help to build the capacity of the COO in areas such as planning, delegation, recording and reporting, self-presentation (mentoring), business presentations, ranging from how to write a</li> </ul>	<ul> <li>One volunteer helped to create a sales area for the products in the school's reception area.</li> <li>One volunteer has started the process of setting up a Friends programme to help generate sustainable funding for Treak</li> <li>A volunteer set up a fund-raising page for the annual Treak Trek, a sponsored bike ride round Cambodia.</li> </ul>

successful presentation to attending and participating in a business meeting

- Volunteers could help to teach the language of business, including language required for business meetings and for marketing
- A volunteer could focus on Business Planning for management and funding applications, continuing the work started by a previous volunteer
- Volunteers with the appropriate skills could work with the team on
  - market research
  - website design and maintenance
  - web presence in directories and selling platforms such as Etsy
  - social media, continuing work started by a previous volunteer
  - promotion eg posters sales cabinets at local hotels, press releases promoting to bloggers and press and guide books
  - o order and despatch management system etc
  - o product design
  - costings and pricing a volunteer has started this but ongoing training is needed
  - maintaining simple accounts eg cash book and petty cash management - a volunteer has started this but ongoing training is needed
  - managing out-workers
  - stock control

• A volunteer conducted some training for admin staff in the use of social media.

	<ul> <li>photography training</li> </ul>	
	<ul> <li>Volunteers with appropriate business skills could work alongside the management team at TCC to plan and promote fundraising initiatives which are not dependent on tourism.</li> </ul>	
3. To provide support for health and social care initiatives, working online and/or in situ	<ul> <li>Volunteers with appropriate skills could provide training for teachers at Treak to help them keep their pupils safe and understand more about holistic child development.</li> <li>Volunteers with appropriate skills could help to develop the health and hygiene programme including design of workshops and awareness sessions for parents and semmunity leaders.</li> </ul>	One volunteer reviewed health and safety provisions at Treak, set up a first aid post, wrote a first aid manual and trained a member of staff. A further volunteer developed a health and safety framework with strategies for creating a safer environment.
	<ul> <li>and awareness sessions for parents and community leaders, working alongside local staff to ensure cultural appropriateness.</li> <li>Volunteers with appropriate skills could focus on first aid, providing training for teachers and ensuring the school's first aid supplies are kept up to date</li> </ul>	Another volunteer updated the first aid kit, created simple kits for each classroom and provided staff training in how to use them. In a second placement as an e-volunteer she provided useful information for both teachers and students on Covid-safety, including basic teaching about viruses to help them understand why safety measures were in place during the pandemic.
	<ul> <li>Volunteers with expertise in nutrition could help local staff to raise awareness of issues of health and nutrition through practical demonstrations and workshops</li> </ul>	An e-volunteer used her paediatric skills to lead online training sessions on various aspects of child development
	<ul> <li>A volunteer could help develop ideas to support the health and well-being of all people who attend and work there</li> <li>Volunteers with expertise in drug and/or alcohol abuse could</li> </ul>	An in-country volunteer helped run a workshop on first aid which reinforced training provided by an evolunteer in online classes.
	help to provide education on these issues to teachers and the local community	A volunteer ran puberty workshops for the older children and made sure sanitary products were

	Volunteers such as sports therapists will make suggestions to the person they are working alongside for new exercises and treatments linked to overall child health and development/community health if and when appropriate.	<ul> <li>available in school and there was a suitable system for disposal in place.</li> <li>Several volunteers have worked on strategies to promote healthy eating including snacks available in the school tuck shop. One volunteer introduced a rewards system to encourage the children to choose healthy snacks.</li> </ul>
		An e-volunteer has begun work with the head-teacher to develop a programme for staff well-being
4. To help to develop the work done by TCC to support the <b>community</b> ,	A volunteer could help the Headteacher develop ideas for ways of involving parents in their children's education	A recent volunteer led a workshop for parents in how to help your child read
working online and/or in situ	Volunteers with appropriate skills could help to develop other outreach programmes in the village.	One volunteer used her social work experience to help staff explore ways of improving support to children and young people from poor and underprivileged
	Volunteers with appropriate skills could work alongside the TCC staff and local people in the community garden with everyday garden tasks, construction of garden structures such as paths and frames, help with environmentally friendly and sustainable horticultural practices.	backgrounds, focusing on the impact of inadequate housing and the link between food and health. She produced a booklet listing common foods available locally with prices and nutritional values, and delivered a workshop on food and nutrition
	Volunteers with appropriate skills could work alongside the TCC staff and local people on building the new school and other structures in the community. Tasks will include basic woodwork, building walls, laying paths, building fences, landscaping and painting. TCC would like volunteers who	A volunteer created information leaflets for parents on common illnesses in children and how to recognise them.
	could bring recycling and environmental engineering skills to help develop techniques for processing waste plastic.	One volunteer helped to construct a raised bed vegetable garden and developed a horticultural

	cropping programme which included teaching about germination techniques which can in turn be passed on to the local community. TCC would like volunteers to continue to develop this work, in particular to develop the supply chain of locally grown food to the tourist market in town.
	One volunteer attempted to use his engineering skills to develop a technique to process waste plastic, though he was not satisfied with his results – however he did produce written reports on how this might be developed in future.

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